







# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

**DESIGNED EXCLUSIVELY FOR THE ATHLETES OF:** 

**TEMPLE UNIVERSITY ATHLETES** 

Philadelphia, PA ("the Policyholder")

**UNDERWRITTEN BY:** 

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2425PASHIP05

**Group Number: ST1607SH** 

Effective: 8/1/2024 - 7/31/2025

**ADMINISTERED BY:** 

Wellfleet Group, LLC



# Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form PA SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

### PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the Pennsylvania Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

# **Important Contact Information & Resources**



# **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



PO Box 818078 Cleveland, OH 44181 (833) 251-1722

# **Plan Administration**

**Enrollment, Eligibility, & Waiver** 

Risk Strategies Education, University Health Plans

PO Box 818078 Cleveland, OH 44181 (833) 251-1722 www.universityhealthplans.com/temple

### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

Monday—Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m.

Eastern Time

www.wellfleetstudent.com

### **Claims**

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



# **PPO Network**



Cigna www.mycigna.com



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



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# **General Information**

# **Am I Eligible**

### **Students**

All full-time undergraduate student athletes enrolled in 9 credits or more will be automatically enrolled in this student health insurance plan and the premium will be added to the student's tuition fees unless proof of comparable coverage is furnished by the waiver deadline date.

# **Dependents**

Dependents are not eligible.

# How Do I Waive?

### Contact

www.universityhealthplans.com/temple prior to the waiver deadline.

The deadline to waive coverage for Annual/Fall coverage is 09/15/2024.

# **Effective Dates & Costs**

Coverage Start Date	Coverage End Date	Waiver Deadline Date
08/01/2024	07/31/2025	09/15/2024
08/01/2024	12/31/2024	09/15/2024
01/01/2025	07/31/2025	02/15/2025
05/01/2025	07/31/2025	n/a
	08/01/2024 08/01/2024 01/01/2025	08/01/2024 07/31/2025 08/01/2024 12/31/2024 01/01/2025 07/31/2025

## Plan Costs for Undergraduate, Graduate and International Student Athletes

	Annual	Fall	Spring	Summer	
Student*	\$2,783	\$1,166	\$1,617	\$701	

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

<sup>\*</sup>The above plan costs include an administrative service fee.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$0	\$1,500
to satisfy the In-Network Deduct		out-of-Network Deductible will not be applied ical Expenses that is applied to the In-Network tible.
Out-of-Pocket Maximum Individual	\$6,600	\$10,000
Maximum will not be applied to	o satisfy the In-Network Provider Out-of-Poolis applied to the In-Network Provider Out-of-	the Out-of-Network Provider Out-of-Pocket ket Maximum and cost sharing You incur for Pocket Maximum will not be applied to satisfy
Coinsurance	100% of the Negotiated Charge (NC) for Covered Medical Expenses	50% of Usual & Customary (U&C) Charge for Covered Medical Expenses
Preventive Services	100% of the (NC) for Covered Medical Expenses	50% of (U&C) Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants	\$20 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses	50% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions	\$100 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Centers for non- life-threatening conditions	\$20 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses	50% of (U&C) Charge after Deductible for Covered Medical Expenses

# **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK		
	INPATIENT SERVICES			
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Subject to Semi-Private room rate unless intensive care unit is required.				
Room and Board includes intensive care.  Pre-Certification Required				
Preadmission Testing	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Physician's Visits while Confined	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Skilled Nursing Facility Benefit Pre-Certification Required	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Inpatient Rehabilitation Facility Expense Benefit Maximum days per Policy Year	5	5		
Physical Therapy while Confined (inpatient)	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Physical Therapy while Confined (inpatient) Maximum Visits per Policy Year	20	20		
MENTAL HEA	LITH DISORDER AND SUBSTANCE USE DISOR	L DER BENEFITS		
In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.				
Inpatient Mental Health Disorder and Substance Use Disorder Benefit	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Pre-Certification Required				

Outpatient Mental Health Disorder and Substance Use Disorder Benefit Including Autism Spectrum Disorders		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PROFESSIONAL AND OUTPATIENT SERVICES	
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery  travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility.  Pre-Certification Required	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Affirming Treatment Benefit  Pre-Certification Required	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Pre-Certification required	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Hospice Care Coverage	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maximum Social Services visits per lifetime	6 visits	6 visits
Maximum Bereavement visits per lifetime	2 visits	2 visits
Office Visits		
Physician's Office Visits including Specialists/Consultants	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)	\$0 Copayment per visit then the plan pays Covered Medical Expenses	100% of the Negotiated Charge for
All T is 1T is 11 is	Deductible Waived	500/ (III   1   1   1   1   1   1   1   1   1
Allergy Testing and Treatment, including injections	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
EMERGENCY	SERVICES, AMBULANCE AND NON-EMERGE	NCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	\$100 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non-life- threatening conditions	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	100% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation	100% of the Negotiated Charge for Covered Medical Expenses	Ground Ambulance transportation: 50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for non- emergency air Ambulance (fixed wing)		Air Ambulance transportation: Paid the same as In-Network Provider subject to Usual and Customary Charge

DIAGNO	STIC LABORATORY, TESTING AND IMAGING	SERVICES
Diagnostic Imaging Services	\$20 Copayment per visit then the plan	50% of Usual and Customary Charge after
Pre-Certification Required	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
·	Covered Medical Expenses	i i
CT Scan, MRI and/or PET Scans	\$20 Copayment per visit then the plan	50% of Usual and Customary Charge after
Pre-Certification Required	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
	Covered Medical Expenses	
Laboratory Procedures (Outpatient)	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
	Covered Medical Expenses	Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
Pre-Certification Required	Covered Medical Expenses	Deductible for Covered Medical Expenses
Infusion Therapy	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
Pre-Certification Required	Covered Medical Expenses	Deductible for Covered Medical Expenses
RE	I HABILITATION AND HABILITATION THERAF	PIES
Cardiac Rehabilitation	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
	Covered Medical Expenses	Deductible for Covered Medical Expenses
Cardiac Rehabilitation Maximum Visits	36	36
per Policy Year		
Pulmonary Rehabilitation	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
	Covered Medical Expenses	Deductible for Covered Medical Expenses
Pulmonary Rehabilitation Maximum	36	36
Visits per Policy Year		
Rehabilitation Therapy including, Physical	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
Therapy, and Occupational Therapy and	Covered Medical Expenses	Deductible for Covered Medical Expenses
Speech Therapy		
Rehabilitation Therapy Maximum Visits	30	30
for each therapy per Policy Year for		
Physical Therapy, and Occupational		
Therapy and Speech Therapy Combined		
with Habilitation Services Therapy		
The Maximum Visits do not apply to		
Rehabilitation Therapy for a Mental		
Health Disorder or Substance Use		
Disorder.		
Habilitation Services including, Physical	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
Therapy, and Occupational Therapy and Speech Therapy	Covered Medical Expenses	Deductible for Covered Medical Expenses

		1
Habilitation Services Maximum Visits for	30	30
each therapy per Policy Year for Physical		
Therapy, and Occupational Therapy and		
Speech Therapy Combined with		
Rehabilitation Therapy		
, , ,		
The Maximum Visits do not apply to		
Habilitation Services for a Mental Health		
Disorder or Substance Use Disorder.		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
equipment and training)	Covered Medical Expenses	Deductible for Covered Medical Expenses
equipment and training,	and the same and an angle of the same and an another of the sam	
Refer to the Prescription Drug provision		
for diabetic supplies covered under the		
Prescription Drug benefit.		
Dialysis Treatment	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
	Covered Medical Expenses	Deductible for Covered Medical Expenses
Durable Medical Equipment	70% of the Negotiated Charge for	50% of Usual and Customary Charge after
	Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
	1000 611 11 11 10	
Enteral Formulas (Deductible, if	100% of the Negotiated Charge for	50% of Usual and Customary Charge for
applicable, does not apply to Enteral	Covered Medical Expenses	Covered Medical Expenses
Formulas) and Nutritional Supplements		5 L 21 W 1 L
Coothe Dressuinties Drug costion of this		Deductible Waived
See the Prescription Drug section of this		
Schedule when purchased at a pharmacy.		
Infertility Treatment	100% of the Negotiated Charge for	50% of Usual and Customary Charge after
intertinty freatment	Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required	Covered Wedicar Expenses	beddetible for covered intedical Expenses
The certification required		
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices	70% of the Negotiated Charge for	50% of Usual and Customary Charge after
	Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required	·	
·		
Outpatient Private Duty Nursing	85% of the Negotiated Charge for	50% of Usual and Customary Charge after
, ,	Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required	·	
Non-emergency Care While Traveling	50% of Actual Charge after Deductible for	Covered Medical Expenses
Outside of the United States	Subject to \$10,000 maximum per Policy Ye	=
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses	
(International Students, and Domestic	Deductible Waived	
Students	Subject to \$50,000 maximum per Policy Year	

Repatriation Expense	100% of Actual Charge for Covered Medical Expenses	
(International Students, and Domestic	Deductible Waived	
Students)	Subject to \$25,000 maximum per Policy Year	
	PEDIATRIC DENTAL AND VISION CARE	
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.	
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses	
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:		
Emergency Dental	80% of Usual and Customary Charge for Covered Medical Expenses	
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses	
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		

TEMPLE UNIVERS	ITY ATHLETES 2024 - 2025 STUDENT HEALTH	INSURANCE PLAN
	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental Treatment	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Dental Anesthesia for Children and Developmentally Disabled Insured Persons	100% of the Negotiated Charge for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PRESCRIPTION DRUGS	
exceeds a 30-day supply. See "Retail Pharr TIER 1 (Including Enteral Formulas – Deductible, if applicable, does not apply to Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy	sacy Supply Limits" section for more informal \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$15 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than	\$30 Copayment then the plan pays 100%	\$30 Copayment then the plan pays 50%

of Actual Charge for Covered Medical

\$45 Copayment then the plan pays 50%

of Actual Charge for Covered Medical

Expenses

Expenses

**Deductible Waived** 

**Deductible Waived** 

of the Negotiated Charge for Covered

\$45 Copayment then the plan pays 100%

of the Negotiated Charge for Covered

**Medical Expenses** 

**Medical Expenses** 

a 61-day supply filled at a Retail

More than a 60-day supply filled at a

pharmacy

Retail pharmacy

TIER 2 (Including Enteral Formulas – Deductible, if applicable, does not apply to Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.  See the Enteral Formula and Nutritional	\$35 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$35 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$70 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$70 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses
		Deductible Waived
More than a 60-day supply filled at a Retail pharmacy	\$105 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$105 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
TIER 3	\$50 Copayment then the plan pays 100%	\$50 Copayment then the plan pays 50%
(Including Enteral Formulas – Deductible, if applicable, does not apply to Enteral Formulas) For each fill up to a 30-day supply filled at a Retail Pharmacy	of the Negotiated Charge for Covered Medical Expenses	of Actual Charge for Covered Medical Expenses  Deductible Waived
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$100 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses
		Deductible Waived

More than a 60-day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$150 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
Specialty Prescription Drugs		
For each fill up to a 30-day supply.  Out-of-Network Provider benefits are provided on a reimbursement basis.  Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$50 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
More than a 30-day supply but less than a 61-day supply	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$100 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
More than a 60-day supply	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$150 Copayment then the plan pays 50% of Actual Charge for Covered Medical Expenses  Deductible Waived
Prescription Drugs will not exceed the app applicable) and Out-of-Pocket Maximum. when Your prescription is filled at a partici Prescription Drugs. Copayment Assistance be applied towards the Deductible (if appli Prescription Drug after Copayment Assista details, contact the Copayment Assistance	horization May Be Required: Amounts You plicable Tier's cost share per 30 day supply and Copayment Assistance may be available to Yopating network pharmacy. Visit <a href="www.wellflee">www.wellflee</a> dollars paid by the drug manufacturer for co cable) or Out-of-Pocket Maximum. Any amonce will be applied to the deductible (if appliance) at 636-271-5280.	d will be applied towards the Deductible (if ou for certain Specialty Prescription Drugs etstudent.com for the applicable Specialty vered Specialty Prescription Drugs will not ounts paid by You for a covered Specialty cable) and Out-of-Pocket Maximum. For
For each fill up to a 30 day supply.	75% of the Negotiated Charge for Covered Medical Expenses	Not Covered
Zero Cost Drugs Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual Charge for Covered Medical Expenses Deductible Waived
Orally administered anti-cancer Prescripti	on Drugs (including Specialty Drugs)	1
Benefit	If the cost share for the Prescription Drug's Benefit or Infusion Therapy Benefit, the cost Greater of:  Chemotherapy Benefit; or Infusion Therapy Benefit	= : : : : : : : : : : : : : : : : : : :

Paid the same as any other Retail Pharmacy Prescription Drug Fill	
MANDATED BENEFIT	
Same as any other Covered Sickness, unless considered a Preventive Service	
Accidental Death and Dismemberment	
\$10,000	

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **EXCLUSIONS AND LIMITATIONS**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,

- o engaged in an illegal occupation, or
- o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

# **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used),
  ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar
  type vehicles).

### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - o Impotence, organic or otherwise;

- Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
- o In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
- Costs for an ovum donor or donor sperm;
- Sperm storage costs;
- Cryopreservation and storage of embryos;
- Ovulation induction and monitoring;
- Hysteroscopy;
- Laparoscopy;
- Laparotomy;
- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
- o Cloning; or
- Medical and surgical procedures that are Experimental or Investigative unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

### **Dental**

 Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

# Hearing

• Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes:
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;

- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

# **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- · Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24-Hour Nurseline toll-free number will be on the ID card. (800) 634-7629

# **Teladoc**

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <a href="https://www.teladoc.com/wellfleetstudent">https://www.teladoc.com/wellfleetstudent</a> or call (800)-Teladoc (835-2362).



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.