

2024 - 2025



Indiana University
Student Academic Appointees (SAA),
Appointed Postdoctoral Fellows and
Fellowship Recipients

Anthem Student Advantage
Keeping you at your personal best





Important notice

This is a brief description of your student health plan underwritten by Anthem Blue Cross and Blue Shield (Anthem). If you would like more details about your coverage and costs, you can find the complete terms in the policy or plan document online at www.anthem.com.

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**Welcome
to Anthem
Student
Advantage**



As your new school year begins, it's important to understand your health care benefits and how they work. Your Anthem Student Advantage plan will help guide you through that process with information about who is eligible, what is covered, how much it costs, and the best ways to access care.

What you need to know about Anthem Student Advantage



Who is eligible?

Student Academic Appointees (SAA), Appointed Postdoctoral Fellows and Fellowship Recipients who meet the minimum eligibility requirements are automatically enrolled in this plan each semester. The university pays the full cost for the student's premium. Eligible Appointees include:

- Student Academic Appointees appointed at 37.5 FTE or greater and enrolled in at least six credit hours or the G901 thesis/dissertation equivalent each semester (summer excluded).
- Appointed Postdoctoral Fellows, e.g. T-32 grants
- Fellowship Recipients with an award of \$6,750 or more per semester (Fall and/or Spring) and enrolled in at least six credit hours or the G901 thesis/dissertation equivalent each semester (summer excluded).



Coverage is available for dependents too

Eligible students may also insure their dependents. This includes a spouse and children under the age of 26. Dependent eligibility is effective and expires concurrently with that of the insured student. There are two open enrollment periods to enroll a

dependent, at the start of the fall semester and also the spring semester. If the open enrollment deadline has passed, your dependents may not enroll until the next coverage period, unless there has been a significant life change (i.e., marriage, birth, loss of prior coverage). In the case of a life event change, if the enrollment form is submitted within 30 days of the qualifying event, coverage will be backdated and being on the date of the qualifying event.

Please note, enrollment for students is automatic and premiums for students will be billed to their Bursar account. No enrollment form is required for students. Dependents should be enrolled using the options below. All dependent premiums are the responsibility of the student to pay.

Dependent enrollment must be completed and received no later than the Enrollment Deadline.

Here is how it works:

- › To enroll the dependent(s) of covered SAA/ Fellowship Students, please complete the [Enrollment Form](#) available online on the University Health Plans website.



For information about costs and dates of coverage, please visit the [University Health Plans website](#).



Important dates for the coverage period



Waiver deadlines

Waiver of this coverage will be authorized if the student has evidence of other health insurance coverage under a plan which provides benefits equivalent to this plan. Students on all campuses should submit their insurance waiver through the University Health Plans website at www.universityhealthplans.com/intro/Indiana.html.

Please contact the Student Insurance office at studenthc@iu.edu regarding information on how to waive the SAA/ Fellowship Plan.



If you have questions about enrollment and waiver options, visit the [University Health Plans website](http://www.universityhealthplans.com).

Keep in touch with your benefits information



Student Health Center

BLOOMINGTON CAMPUS
IUB Student Health Center
600 N. Eagleson Ave
Bloomington, IN 47405

INDIANAPOLIS CAMPUS
Indianapolis Campus Health
Lockefield Village (first floor)
980 Indiana Ave.
Indianapolis, IN 46202

Phone Numbers:

- Information: 1-812-855-4011
- Appointments: 1-812-855-7688
- Business Office: 1-812-855-2575
- Sexual Assault Crisis Service,
24-hour hotline: 1-812-855-8900
- Counseling and Psychological
Services: 1-812-855-5711

1-317-274-8214

In the event of an emergency,
call 911 or the Campus Police at
1-317-247-7911

<https://health.iupui.edu/>

<https://healthcenter.indiana.edu/>



Claims and coverage

Anthem Blue Cross and Blue Shield
Health Insurance Company
P.O. Box 105187
Atlanta, GA 30348-5187
1-844-412-0752



Benefits, eligibility and enrollment

University Health Plans
universityhealthplans.com



General information

IU Student Insurance Specialists
1-812-856-4650
studenhc@iu.edu

Easy access to care

Access the care you need, when you need it, and in the way that works best for you.



Sydney Health app

With the Sydney Health¹ app through Anthem Blue Cross and Blue Shield, you have instant access to:

- › Your member ID card.
- › The Find a Doctor tool.
- › More information about your plan benefits.
- › Health tips that are tailored to you.
- › LiveHealth Online and 24/7 NurseLine.
- › Student support specialists (through click-to-chat or by phone).

Access the Sydney Health app

Go to the App StoreSM or Google PlayTM and search for the Sydney Health app to download it today.



LiveHealth Online

From your mobile device or computer with a webcam, you can use LiveHealth Online to visit with a board-certified doctor, psychiatrist or licensed therapist through live video.²

To use, go to your Sydney Health app or www.livehealthonline.com. You can also download the free LiveHealth Online app to sign up.



24/7 NurseLine

Call **1-844-545-1429** to speak to a registered nurse who can help you with health issues like fever, allergy relief, cold and flu symptoms and where to go for care. Nurses can also help you enroll in health management programs if you have specific health conditions, remind you about scheduling important screenings and exams, and more.



Provider finder

Use <https://www.anthem.com/find-care/> to find the right doctor or facility close to where you are.

¹ Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

² Appointments subject to availability of a therapist. Psychologists or therapists using LiveHealth Online cannot prescribe medications. Online counseling is not appropriate for all kinds of problems. If you are in crisis or have suicidal thoughts, it's important that you seek help immediately. Please call 1-800-784-2433 (National Suicide Prevention Lifeline) or 911 and ask for help. If your issue is an emergency, call 911 or go to your nearest emergency room. LiveHealth Online does not offer emergency services. LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.

Your summary of benefits

Anthem Blue Cross
and Blue Shield

Student health insurance plan:
Indiana University SAA &
Fellowship.

Your network:
Blue Access PPO



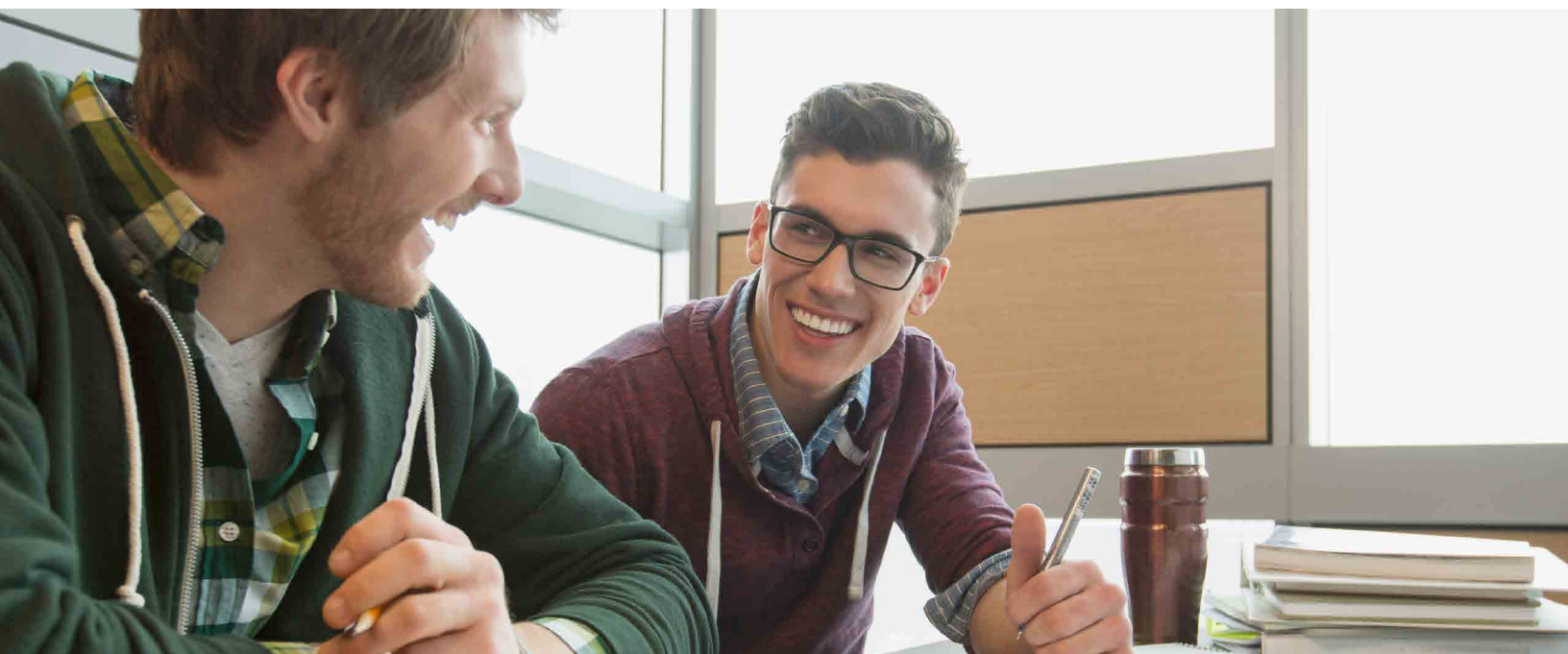
This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Evidence of Coverage (EOC). If there is a difference between this summary and the Evidence of Coverage (EOC), the Evidence of Coverage (EOC), will prevail. Plan benefits are pending approval with the state and subject to change.

Medical

| Covered Medical Benefits | Cost if you use an In-Network Provider | Cost if you use a Non-Network Provider |
|--|--|--|
| Deductible (Single/Family) | | |
| When the Deductible applies, you must pay it before benefits begin. See the sections below to find out when the Deductible applies. Copayments and Coinsurance are separate from and do not apply to the Deductible. | \$0 Single/ \$0 Family | \$500 Single/ \$1,000 Family |
| Out-of-Pocket Limit (Single/Family) | | |
| | Single: \$2,500 / Family: \$5,000 | Single: \$5,000 / Family: \$10,000 |
| Indiana University Student Health Center | | |
| | \$15 copay | |
| Physician Home and Office Services (PCP/SCP)* | | |
| Primary Care Office Visit to treat an injury or illness | \$25 copay | 50% after deductible |
| Specialist Care Office Visit | \$35 copay | 50% after deductible |
| Other Services in an Office | | |
| <i>Including Office Surgeries and allergy serum:</i> | | |
| Allergy injections (PCP and SCP) | \$25 copay | 50% after deductible |
| Allergy testing | 20% after deductible | 50% after deductible |
| MRAs, MRIs, PETS, C-Scans, Nuclear Cardiology Imaging Studies, non-maternity related Ultrasounds, and pharmaceutical products | 20% after deductible | 50% after deductible |

| Covered Medical Benefits | Cost if you use an In-Network Provider | Cost if you use a Non-Network Provider |
|---|---|--|
| Preventive Care Services | | |
| Services included but not limited to: <i>Routine medical exams, Mammograms, Pelvic Exams, Pap testing, PSA tests, Immunizations, Annual diabetic eye exam, Hearing screenings and Vision screenings which are limited to Screening tests (i.e. Snellen eye chart) and Ocular Photo screening</i> | No copayment/ coinsurance | 50% after deductible |
| Emergency and Urgent Care | | |
| Emergency Room Services facility/other covered services (<i>copayment waived if admitted</i>) | \$150 copay | \$150 copay |
| Urgent Care Center Services | \$50 copay | 50% after deductible |
| MRAs, MRIs, PETS, C-Scans, Nuclear Cardiology Imaging Studies, non-maternity related Ultrasounds, and pharmaceutical products | 20% after deductible | 50% after deductible |
| Allergy injections | \$25 copay | 50% after deductible |
| Allergy testing | 20% after deductible | 50% after deductible |
| Inpatient and Outpatient Professional Services | | |
| Include, but are not limited to: <i>Medical Care visits (1 per day), Intensive Medical Care, Concurrent Care, Consultations, Surgery and administration of general anesthesia and Newborn exams</i> | Inpatient: 20% after deductible Outpatient: 20% after deductible | 50% after deductible |
| Inpatient Facility Services (Network/Non-Network combined) Unlimited days | 20% after deductible | 50% after deductible |
| Outpatient Surgery Hospital/Alternative Care Facility | | |
| Surgery and administration of general anesthesia | 20% after deductible | 50% after deductible |
| Other Outpatient Services (including but not limited to): | | |
| Non Surgical Outpatient Services <i>For example: MRIs, C-Scans, Chemotherapy, Ultrasounds and other diagnostic outpatient services.</i> | 20% after deductible | 50% after deductible |
| Home Care Services (<i>Network/Non-Network combined</i>) 100 visits (<i>excludes IV Therapy</i>) | 20% after deductible | 50% after deductible |
| Durable Medical Equipment, Orthotics and Prosthetics | 20% after deductible | 50% after deductible |
| Physical Medicine Therapy Day Rehabilitation programs | 20% after deductible | 50% after deductible |
| Hospice Care | 20% after deductible | 50% after deductible |
| Ambulance Services | 20% after deductible | 20% after deductible |

| Covered Medical Benefits | Cost if you use an In-Network Provider | Cost if you use a Non-Network Provider |
|--|--|--|
| Outpatient Therapy Services (Combined Network & Non-Network limits apply) | | |
| Physician Home and Office Visits (PCP/SCP) | \$25/\$35 copay | 50% after deductible |
| Other Outpatient Services @ Hospital/ Alternative Care Facility | 20% after deductible | 50% after deductible |
| Limits apply to: Physical therapy: 60 visits Occupational therapy: 60 Visits Manipulation therapy: 12 visits Speech therapy: 20 visits Cardiac Rehabilitation: unlimited Pulmonary Rehabilitation: unlimited | | |
| Accidental Dental: \$3,000 limit per accident (Network and Non-Network combined) | 20% after deductible | 50% after deductible |
| Behavioral Health Services | | |
| Mental Illness and Substance Abuse¹: | | |
| Inpatient Facility Services | 20% after deductible | 50% after deductible |
| Physician Home and Office Visits (PCP/SCP) | \$25/\$35 copay | 50% after deductible |
| Other Outpatient Services, Outpatient Facility @ Hospital/ Alternative Care Facility, Outpatient Professional | 20% after deductible | 50% after deductible |
| Human Organ and Tissue Transplants² | | |
| Acquisition and transplant procedures, harvest and storage | 20% after deductible | 50% after deductible |



¹ We encourage you to review the Schedule of Benefits for limitations.

² Kidney and Cornea are treated the same as any other illness and subject to the medical benefits.

³ Rx non-network diabetic/asthmatic supplies not covered except diabetic test strips.



Pharmacy

| Covered Prescription Drug Benefits | Cost if you use an In-Network Provider | Cost if you use an Out-of-Network Provider |
|---|--|--|
| Prescription Drug Options: Select Formulary Network Tier structure equals 1/2/3/4 | | |
| Network Retail Pharmacies: (30-day supply) Includes diabetic test strip | \$10/\$40/\$75/\$150 | 50% |
| Home Delivery Service: (90-day supply) Includes diabetic test strip | \$20/\$80/\$150 | Not covered |
| <p>Tier 1 - Typically Generic; Tier 2 - Typically Preferred Brand; Tier 3 - Typically Non-Preferred Brand; Tier 4 - Typically Specialty (brand and generic)</p> <p>Member may be responsible for additional cost when not selecting the available generic drug. Members have additional cost with retail supply greater than 30 days. Specialty Medications must be obtained via our Specialty Pharmacy network in order to receive network level benefits. Specialty medications are limited to 30 day supply regardless of whether they are retail or mail order.</p> | | |

Notes

- › All medical and prescription drug deductibles, co-payments and coinsurance apply toward the out-of-pocket maximum (excluding Non-Network Human Organ and Tissue Transplant (HOTT} Services)
- › Deductible(s) apply to covered medical services listed with a percentage (%) coinsurance.
- › Dependent age: to end of the month which the child attains age 26.
- › Specialist co-payment is applicable to all Specialists excluding General Physicians, Internist, Pediatricians, OB/GYNs and Geriatrics or any other Network Provider as allowed by the plan.
- › When allergy injections are rendered with a Physicians Home and Office Visit, only the Office Visit cost share applies. When the Office Visit cost share is a percentage (%) coinsurance, deductible and coinsurance apply to allergy injections. If billed separately, Network Allergy injections are subject to the Allergy Injection \$25 co-payment.
- › NCS (No Cost Share) means no deductible/co-payment/coinsurance up to the maximum allowable amount.
- › PCP is a Network Provider who is a practitioner that specializes in family practice, general practice, internal medicine, pediatrics, obstetrics/gynecology, geriatrics or any other Network provider as allowed by the plan.
- › SCP is a Network Provider, other than a Primary Care Physician, who provides services within a designated specialty area of practice.
- › Live Health Online (LHO) is covered at the PCP cost share.
- › Benefit period = plan year
- › Prosthetic limbs are unlimited and do not apply to a Plan Lifetime Maximum.
- › Mammograms (Diagnostic) are no co-payment/coinsurance in Network office and outpatient facility settings.
- › Behavioral Health Services: Mental Health and Substance Abuse benefits provided in accordance with Federal Mental Health Parity.
- › Preventive Care Services that meet the requirements of federal and state law, including certain screenings, immunizations and physician visits are no deductible/coinsurance up to the maximum allowable amount.
- › Private Duty Nursing - limited to 82 visits/Calendar year.



Designed with you in mind

Offering you healthy support and easy-to-use benefits to help you stay focused on your education and your future.

Access help in your language

If you have any questions about this document, you have the right to help and information in your language at no cost. To talk to an interpreter, call **1-855-330-1098**.

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card. (TTY/TDD: 711)

Arabic

يـاء دوجوملا ءاضعلأا تامدخ مقر لـصتا .تاجم كـتغلب تدعاسملاو تامولعلا ذه يـاء لوصحلا اـل قـحـد
(TTY/TDD: 711) تدعاسملا كـب تصاخلا فـجرعتلا تقاطبـ

Armenian

Մուք իրավունք ունեք Ձեր լեզվով անվճար ստանալ այս տեղեկատվությունը և ցանկացած օգնություն: Օգնություն ստանալու համար զանգահարեք Անդամների սպասարկման կենտրոն՝ Ձեր ID քարտի վրա նշված համարով: (TTY/TDD: 711)

Chinese

您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。(TTY/TDD: 711)

Farsi

تـرـوضـه يـه اـر اـهـكـمـك و تـاـعـلـاطـا نـيـا هـك دـيـرـاـد اـر قـحـد نـيـا اـمـش
هـب كـمـك تـفـاـيـرـد يـا رـب . مـدـيـنـك تـفـاـيـرـد نـا تـدـوـخ نـا يـز هـب نـا كـيـا ر
چـرـد نـا تـ يـا سـا نـش تـرـا ك يـ و ر رـب هـك ءا ضـعـا تـا مـدـخ زـكـر مـ هـر اـمـش
دـيـرـيـگـب سـا مـت ءتـسـا . هـدـش (TTY/TDD: 711)

French

Vous avez le droit d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour cela, veuillez appeler le numéro des Services destinés aux membres qui figure sur votre carte d'identification. (TTY/TDD: 711)

Haitian

Ou gen dwa pou resewva enfòmasyon sa a ak asistans nan lang ou pou gratis. Rele nimewo Manm Sèvis la ki sou kat idantifikasyon ou a pou jwenn èd. (TTY/TDD: 711)

Italian

Ha il diritto di ricevere queste informazioni ed eventuale assistenza nella sua lingua senza alcun costo aggiuntivo. Per assistenza, chiami il numero dedicato ai Servizi per i membri riportato sul suo libretto. (TTY/TDD: 711)

Japanese

この情報と支援を希望する言語で無料で受けることができます。支援を受けるには、IDカードに記載されているメンバーサービス番号に電話してください。(TTY/TDD: 711)

Korean

귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오. (TTY/TDD: 711)

Navajo

Bee ná ahóót'í t'áá ni nizaad k'éhjí níká a'oodwoł t'áá jíík'e. Naaltsoos bee atah nílínígíí bee néého' dólzingo nanitínígíí béésh bee hane' í bikáá' áajjí' hodíílnih. (TTY/TDD: 711)

Polish

Masz prawo do bezpłatnego otrzymania niniejszych informacji oraz uzyskania pomocy w swoim języku. W tym celu skontaktuj się z Działem Obsługi Klienta pod numerem telefonu podanym na karcie identyfikacyjnej. (TTY/TDD: 711)

Punjabi

ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਾਂਗ ਇਹ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਮੁਫਤ ਵਾਂਗ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਮਦਦ ਲਈ ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਮੈਂਬਰ ਸਰਵਿਸਿਜ਼ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

Russian

Вы имеете право получить данную информацию и помощь на вашем языке бесплатно. Для получения помощи звоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. (TTY/TDD: 711)

Spanish

Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda. (TTY/TDD: 711)

Tagalog

May karapatan kayong makuha ang impormasyon at tulong na ito sa ginagamit ninyong wika nang walang bayad. Tumawag sa numero ng Member Services na nasa inyong ID card para sa tulong. (TTY/TDD: 711)

Vietnamese

Quý vị có quyền nhận miễn phí thông tin này và sự trợ giúp bằng ngôn ngữ của quý vị. Hãy gọi cho số Dịch Vụ Thành Viên trên thẻ ID của quý vị để được giúp đỡ. (TTY/TDD: 711)

It is important we treat you fairly

That is why we follow federal civil rights laws in our health programs and activities. We do not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language is not English, we offer free language assistance services through interpreters and other written languages. If you are interested in these services, call the Customer Service number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



If you have questions,
visit the University
Health Plans website
or www.anthem.com.

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