











STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2025/2026

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

GENEVA COLLEGE

Beaver Falls, PA ("the Policyholder")

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2526PASHIP22

Group Number: ST1391SH

Effective: 8/1/2025 - 7/31/2026

ADMINISTERED BY:



Welcome Students...

We are pleased to provide you with this summary of the 2025 – 2026 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form PA SHIP Cert (2025). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the Pennsylvania Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetrx.com/students.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here http://wellfleetrx.com/students/formularies/ for more information.

Member Pharmacy Help (877) 640-7940

Plan Administration

Enrollment, Eligibility, & Waiver
Risk Strategies Education - University F

Risk Strategies Education - University Health Plans

15 Pacella Park Drive Randolph, MA 02368 (833) 251-1722 www.universityhealthplans.com/geneva



Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

www.wellfleetstudent.com Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



Telehealth Service

Your plan includes access to virtual healthcare advice by phone, video, or app.

 Scheduled mental health services – 7 days a week

Register at https://www.teladoc.com/wellfleetstudent/

- In addition, your plan includes virtual physical therapy and other musculoskeletal services from Hinge Health
- Register at https://hinge.health/wellfleet



For further information about your plan please use the QR code below.





PPO Network



Cigna www.mycigna.com

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General Information

Am I Eligible

Students

All full-time traditional Undergraduate students enrolled in 12 credits or more will be automatically enrolled in this student health insurance plan and the premium will be added to the student's tuition fees unless proof of comparable coverage is furnished by the waiver deadline date.

Dependents

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

How Do I Waive/Enroll?

To Waive:

An online waiver form can be found at www.universityhealthplans.com/geneva prior to the waiver deadline.

The deadline to waive coverage for Annual coverage is 09/06/2025.

To Purchase coverage and Enroll your dependents:

An online dependent enrollment form can be found at www.universityhealthplans.com/geneva prior to the waiver deadline.

The deadline to enroll and purchase coverage for Annual coverage is 09/06/2025.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date/ Dependent Enrollment Deadline Date
Annual	08/01/2025	07/31/2026	09/06/2025
Fall	08/01/2025	12/31/2025	09/06/2025
Spring (New Students Only)	01/01/2026	07/31/2026	01/19/2026

Plan Costs for Students and their Dependents				
	Annual	Fall	Spring	
Student*	\$1,616	\$678	\$938	
Spouse*	\$1,616	\$678	\$938	
Each Child*	\$1,616	\$678	\$938	
3 or more Children*	\$4,848	\$2,034	\$2,814	

*The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

Pre-Certification Requirement:

What types of Inpatient and Outpatient services or supplies require Pre-Certification?

Pre-Certification is required for the following:

- 1. All Inpatient admissions, including length of stay, to a Hospital, Skilled Nursing Facility, a facility established primarily for the Treatment of a Substance Use Disorder, or a residential Treatment facility, surgical procedures;
- 2. All Inpatient maternity care after the initial 48/96 hours;
- 3. Home Health Care;
- 4. Durable Medical Equipment over \$500 per item;
- 5. Outpatient Surgical Procedures;

- 6. Transplant Services;
- 7. Diagnostic Testing and Radiology Services listed at www.wellfleetstudent.com/providers/. See Prior Authorization Requirements section;
- 8. Complex Imaging;
- 9. Biomarker Testing;
- 10. Chemotherapy/Radiation;
- 11. Infusions/Injectables;
- 12. Botox Injections;
- 13. Genetic Testing, except for BRCA;
- 14. Orthotics/Prosthetics;
- 15. Non-emergency Air Ambulance (fixed wing).

Pre-Certification is not required for an Emergency Medical Condition, or Urgent Care Center or Hospital Confinement for the initial 48/96 hours of maternity care.

Pre-Certification is not a guarantee that benefits will be paid.

Key Plan Benefits

Conditions

Urgent Care Centers for non-

life-threatening conditions

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible		
Individual	\$200	\$600
Cost sharing You incur for Cover	Out-of-Network Deductible will not be applied	
		ical Expenses that is applied to the In-Network
Deductible will not be applied to	satisfy the Out-of-Network Provider Deduc	tible.
Out-of-Pocket Maximum		
Individual	\$7,350	No Maximum
Family	\$14,700	No Maximum
Cost sharing You incur for Cov	vered Medical Expenses that is applied to	the Out-of-Network Provider Out-of-Pocket
		cket Maximum and cost sharing You incur for
		Pocket Maximum will not be applied to satisfy
the Out-of-Network Provider Ou	ıt-of-Pocket Maximum.	
Coinsurance	80% of the Negotiated Charge (NC)	60% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses
Physician Office Visits		
including	80% of the (NC) after Deductible for	60% of (U&C) Charge after Deductible for
Specialists/Consultants	Covered Medical Expenses	Covered Medical Expenses
*Check below for additional		
copayments if applicable		
Emergency Services in an		
emergency department	80% of the (NC) after Deductible for	Paid the same as In-Network Provider
for Emergency Medical	Covered Medical Expenses	subject to (U&C) Charge.

80% of (U&C) Charge after Deductible for

Covered Medical Expenses

80% of the (NC) after Deductible for

Covered Medical Expenses

Schedule of Benefits

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after
	60% of Usual and Customary Charge after
·	Deductible for Covered Medical Expenses
80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses

MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, and any Pre-Certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness. Day or visit limits do not apply to Mental Health Disorder and Substance Use Disorder Benefits.			
Inpatient Mental Health Disorder and Substance Use Disorder Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Outpatient Mental Health Disorder and Substance Use Disorder Benefit Including Autism Spectrum Disorders			
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
All Other Outpatient Services (All Other Outpatient Services does not include Emergency Services in an emergency department, Urgent Care Centers, and Emergency Ambulance Service and Prescription Drugs. Refer to the Emergency Services, Ambulance and Non-Emergency Services, and Prescription Drugs sections of this Schedule of Benefits for benefit information.) Pre-Certification may be required for certain All Other Outpatient Services. To see if Pre-Certification is	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of the Usual and Customary Charge after Deductible for Covered Medical Expenses	
required, refer to the Pre- Certification Requirement listing in this Schedule of Benefits.			
PROFESSIONAL AND OUTPATIENT SERVICES			
Surgical Expenses Inpatient and Outpatient Surgery includes: Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	

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Outpatient Surgical Facility and	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Miscellaneous expenses for	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
services & supplies, such as cost		
of operating room, therapeutic		
services, oxygen, oxygen tent,		
and blood & plasma		
Organ Transplant Surgery	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
travel and lodging expenses		
a maximum of \$2,000 per		
Policy Year or \$250 per day,		
whichever is less while at		
the transplant facility.		
Reconstructive Surgery	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Other Professional Services		
Home Health Care Expenses	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Home Health Care Expenses	60	60
Maximum visits per Policy Year		
Hospice Care Coverage	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after
Physician's Office Visits including Specialists/Consultants	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health Musculoskeletal	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for 100% of the Negotiated Charge for
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health Musculoskeletal Allergy Testing and Treatment,	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for 100% of the Negotiated Charge for 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health Musculoskeletal Allergy Testing and Treatment,	Bow of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for 100% of the Negotiated Charge for 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after
Physician's Office Visits including Specialists/Consultants Telemedicine or Telehealth Services Telemedicine or Telehealth Services Program Behavioral Health Musculoskeletal Allergy Testing and Treatment, including injections	Deductible for Covered Medical Expenses 80% of the Negotiated Charge after Deductible for Covered Medical Expenses \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived \$0 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses 100% of the Negotiated Charge for 100% of the Negotiated Charge for 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Chiropractic Care Benefit	30	30
Maximum visits per Policy Year		
Shots and Injections unless	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
considered Preventive Services	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Tuberculosis screening (TB),	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Titers, QuantiFERON B tests	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
including shots (other than		
covered under Preventive		
Services)		
	NCY SERVICES, AMBULANCE AND NON-EME	
Emergency Services in an	80% of the Negotiated Charge after	Paid the same as In-Network Provider
emergency department for Emergency Medical Conditions.	Deductible for Covered Medical Expenses	subject to Usual and Customary Charge.
Urgent Care Centers for non-	80% of the Negotiated Charge after	80% of Usual and Customary Charge after
life-threatening conditions	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Emergency Ambulance Service	80% of the Negotiated Charge after	Paid the same as In-Network Provider
ground and/or air, water	Deductible for Covered Medical Expenses	subject to Usual and Customary Charge.
transportation		
Non-Emergency Ambulance	80% of the Negotiated Charge after	Ground Ambulance transportation: 60%
Expenses ground and/or air,	Deductible for Covered Medical Expenses	of Usual and Customary Charge after
(fixed wing) transportation		Deductible for Covered Medical Expenses
		Air Ambulance transportation: Paid the
		same as In-Network Provider subject to
		Usual and Customary Charge
	IC LABORATORY RADIOLOGY, TESTING AND	
Diagnostic Complex Imaging	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Services	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Diagnostic Laboratory	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Radiological Services and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Testing (Outpatient)		
Chemotherapy and Radiation	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Therapy	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Infusion Therapy	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	REHABILITATION AND HABILITATION THE	RAPIES
Cardiac Rehabilitation	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Rehabilitation Therapy	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
including, Physical Therapy, and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Occupational Therapy and		
Speech Therapy		

Rehabilitation Therapy	30	30
Maximum Visits for each		
therapy per Policy Year for		
Physical Therapy, and		
Occupational Therapy and		
Speech Therapy Combined with		
Habilitation Services Therapy		
Tradition Services merapy		
Habilitation Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
including, Physical Therapy, and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Occupational Therapy and	·	·
Speech Therapy		
,		
Habilitation Services Maximum	30	30
Visits for each therapy per		
Policy Year for Physical Therapy,		
and Occupational Therapy and		
Speech Therapy Combined with		
Rehabilitation Therapy		
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
<u> </u>		I
(including equipment and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
training)		
Refer to the Prescription Drug		
provision for diabetic supplies		
covered under the Prescription		
Drug benefit.	200/ of the Negatiated Charge ofter	60% of Havel and Customary Charge after
Dialysis Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Durable Medical Equipment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
4.6	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Enteral Formulas (Deductible, if	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
applicable, does not apply to	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Enteral Formulas) and		· ·
Nutritional Supplements		
See the Prescription Drug		
section of this Schedule when		
purchased at a pharmacy.		
Infertility Treatment Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
		a de la constanta de la consta
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses

	T	T	
Sports Accident Expense Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
- incurred as the result of the	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
play or practice of			
Intercollegiate sports or club			
sports			
Pre-Certification not Required			
Non-emergency Care While	60% of Actual Charge after Deductible for 0		
Traveling Outside of the United	Subject to \$10,000 maximum per Policy Ye	ar	
States States	1000/ of Astrol Chause for Covered Madice	LEuropean	
Medical Evacuation Expense	100% of Actual Charge for Covered Medica Deductible Waived	Expenses	
	Subject to \$50,000 maximum per Policy Ye	ar	
Repatriation Expense	100% of Actual Charge for Covered Medica		
	Deductible Waived	·	
	Subject to \$25,000 maximum per Policy Ye	ar	
	PEDIATRIC AND ADULT DENTAL AND VISIO	ON CARE	
Pediatric Dental Care Benefit (to	See the Pediatric Dental Care Benefit provi	sion in the Certificate for further	
the end of the month in which	information.		
the Insured Person turns age 19)			
Preventive Dental Care	100% of Usual and Customary Charge for C	overed Medical Evnenses	
Limited to 2 dental exams every	100% of osual and customary charge for c	overed intedical Expenses	
12 months			
The benefit payable amount for			
the following services is			
different from the benefit			
payable amount for Preventive			
Dental Care:			
Emergency Dental	50% of Usual and Customary Charge for Covered Medical Expenses		
Routine Dental Care			
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses		
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses		
	30% of Osdar and Customary Charge for Covered Medical Expenses		
Medically Necessary	50% of Usual and Customary Charge for Covered Medical Expenses		
Orthodontic Care			
Claim forms must be submitted			
to Us as soon as reasonably			
possible. Refer to Proof of Loss			
provision contained in the			
General Provisions.			

Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after	Deductible for Covered Medical Expenses
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year.		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Adult Vision Care (age 19 and older) Routine Eye Examination once every 12 months.	80% of Usual and Customary Charge after I	Deductible for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions		
	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Treatment	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Dental Anesthesia for Children and Developmentally Disabled Insured Persons	80% of the Negotiated Charge after Deductible for Covered Medical Expenses PRESCRIPTION DRUGS	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Donation Donat Date if Discours		
Prescription Drugs Retail Pharma No cost sharing applies to ACA Pre	cy eventive Care medications filled at a participa	ating network pharmacy.
<u> </u>	supply. Coverage for more than a 30 day sup "Retail Pharmacy Supply Limits" section for r	
TIER 1	\$25 Copayment then the plan pays 100%	60% of Actual Charge for Covered
(Including Enteral Formulas –	of the Negotiated Charge for Covered	Medical Expenses
Deductible, if applicable, does	Medical Expenses	
not apply to Enteral Formulas)		Deductible Waived
For each fill up to a 30-day supply filled at a Retail pharmacy	Deductible Waived	

		T
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30-day supply but less than a 61 day supply filled	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered	60% of Actual Charge for Covered Medical Expenses
at a Retail pharmacy	Medical Expenses	Wedlear Expenses
, ,	·	Deductible Waived
	Deductible Waived	
More than a 60-day supply filled at a Retail pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 2 (Including Enteral Formulas – Deductible, if applicable, does not apply to Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Actual Charge for Covered Medical Expenses Deductible Waived
as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but	\$100 Copayment then the plan pays	60% of Actual Charge for Covered
less than a 61-day supply filled at a Retail pharmacy	100% of the Negotiated Charge for Covered Medical Expenses	Medical Expenses
	·	Deductible Waived
	Deductible Waived	

Mana than a CO day are the CO	C150 Company and the sixther relative reserve	COOK of Actual Change for Coursel
More than a 60-day supply filled	\$150 Copayment then the plan pays	60% of Actual Charge for Covered
at a Retail pharmacy	100% of the Negotiated Charge for Covered Medical Expenses	Medical Expenses
	Covered Medical Expenses	Deductible Waived
	Deductible Waived	
TIER 3	\$75 Copayment then the plan pays 100%	60% of Actual Charge for Covered
(Including Enteral Formulas –	of the Negotiated Charge for Covered	Medical Expenses
Deductible, if applicable, does	Medical Expenses	carcar Expenses
not apply to Enteral Formulas)	'	Deductible Waived
For each fill up to a 30-day	Deductible Waived	
supply filled at a Retail		
pharmacy		
Out-of-Network Provider		
benefits are provided on a		
reimbursement basis. Claim forms must be submitted to Us		
as soon as reasonably possible.		
Refer to Proof of Loss provision		
contained in the General		
Provisions.		
See the Enteral Formula and		
Nutritional Supplements section		
of this Schedule for		
supplements not purchased at a		
pharmacy.	¢150 Canarian and the another relative	COOK of Astual Charge for Coursed
More than a 30-day supply but less than a 61-day supply filled	\$150 Copayment then the plan pays 100% of the Negotiated Charge for	60% of Actual Charge for Covered Medical Expenses
at a Retail pharmacy	Covered Medical Expenses	Wiedical Expenses
at a netan pharmacy	Covered Medical Expenses	Deductible Waived
	Deductible Waived	
More than a 60-day supply filled	\$225 Copayment then the plan pays	60% of Actual Charge for Covered
at a Retail pharmacy	100% of the Negotiated Charge for	Medical Expenses
	Covered Medical Expenses	
		Deductible Waived
	Deductible Waived	
Specialty Prescription Drugs		
For each fill up to a 30-day	\$75 Copayment then the plan pays 100%	60% of Actual Charge for Covered
supply filled at a Retail	of the Negotiated Charge for Covered	Medical Expenses
pharmacy	Medical Expenses	
		Deductible Waived
Out-of-Network Provider	Deductible Waived	
benefits are provided on a		
reimbursement basis. Claim		
forms must be submitted to us		
as soon as reasonably possible.		
Refer to Proof of Loss provision contained in the General		
Provisions.		
L	l	L

More than a 30-day supply but less than a 61-day supply filled	\$150 Copayment then the plan pays 100% of the Negotiated Charge for	60% of Actual Charge for Covered Medical Expenses
at a Retail pharmacy	Covered Medical Expenses	Deductible Waived
	Deductible Waived	
More than a 60-day supply filled	\$225 Copayment then the plan pays	60% of Actual Charge for Covered
at a Retail pharmacy	100% of the Negotiated Charge for Covered Medical Expenses	Medical Expenses
	Covered Medical Expenses	Deductible Waived
	Deductible Waived	

Specialty Prescription Drugs with Copayment Assistance Program

Copayment Assistance Program - Prior Authorization May Be Required: Amounts You pay out-of-pocket for covered Specialty Prescription Drugs will not exceed the applicable Tier's cost share per 30 day supply and will be applied towards the Deductible (if applicable) and Out-of-Pocket Maximum. Copayment Assistance may be available to You for certain Specialty Prescription Drugs when Your prescription is filled at a participating network pharmacy. Visit www.wellfleetrx.com/students for the applicable Specialty Prescription Drugs. Copayment Assistance dollars paid by the drug manufacturer for covered Specialty Prescription Drugs will not be applied towards the Deductible (if applicable) or Out-of-Pocket Maximum. Any amounts paid by You for a covered Specialty Prescription Drug after Copayment Assistance will be applied to the deductible (if applicable) and Out-of-Pocket Maximum. For details, contact the Copayment Assistance Program at 636-271-5280.

Program at 050-2/1-5200.				
For each fill up to a 30 day	75% of the Negotiated Charge for	Not Covered		
supply.	Covered Medical Expenses			
,	·			
	Deductible Waived			
Zero Cost Drugs				
Out-of-Network Provider	100% of the Negotiated Charge for	100% of Actual Charge for Covered		
benefits are provided on a	Covered Medical Expenses	Medical Expenses		
reimbursement basis. Claim				
forms must be submitted to Us	Deductible Waived	Deductible Waived		
as soon as reasonably possible.				
Refer to Proof of Loss provision				
contained in the General				
Provisions.				
Orally administered anti-cancer Prescription Drugs (including Specialty Drugs)				
Benefit	If the cost share for the Prescription Drug's Tier is greater than the Chemotherapy			
	Benefit or Infusion Therapy Benefit, the cost share will be calculated as follows:			
	Greater of:			
	Chemotherapy Benefit; or			
	Infusion Therapy Benefit			
Diabetic Supplies (for prescription supplies purchased at a pharmacy)				
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill			
MANDATED BENEFIT				
Mammography Examination	Same as any other Covered Sickness, unless considered a Preventive Service			
Accidental Death and Dismemberment				

Principal Sum \$10,000

Loss must occur within 365 days of the date of a covered Accident. This does not apply to loss of life.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

EXCLUSIONS AND LIMITATIONS

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- International Students Only Covered Medical Expenses received within Your Home Country or country of origin that are covered under Your governmental or national health plan.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
 Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision;
 - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
 - o committing or attempting to commit a felony,
 - o engaged in an illegal occupation, or
 - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigational drugs, devices, Treatments or procedures.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
 navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
 published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.

- Outpatient non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea, including testing performed in a home or outpatient setting.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

Family Planning

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Genetic counseling and genetic testing;
 - Impotence, organic or otherwise;
 - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
 - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
 - Costs for an ovum donor or donor sperm;
 - Sperm storage costs;
 - Cryopreservation and storage of eggs or embryos;
 - Ovulation induction and monitoring;
 - Ovulation predictor kits;
 - Reversal of tubal ligations;
 - Reversal of vasectomies;
 - Costs for and relating to surrogate motherhood if the individual is not an Insured Person under the Certificate;
 - o Cloning; or
 - Medical and surgical procedures that are Experimental or Investigational, unless Our denial is overturned by an External Appeal Agent.
- Birth control, including elective surgical procedures or devices.
- Elective abortions.

Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

Hearing

• Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

Prescription Drugs

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
 drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
 Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
 are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
 - a) Request an international operator.
 - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- Date of birth

24/7 Nurseline

Students who enroll and maintain medical coverage in this insurance plan have **free** access to the 24/7 Nurseline by calling (800) 634-7629. This program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- Self-care at home
- an office or telehealth visit with a healthcare provider

Or a visit to an urgent care center or emergency room.

Calls are answered 24/7/365 by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator.

Contracted Providers for Telemedicine/Telehealth

The right care when you need it most

Your Wellfleet health plan gives you access to virtual healthcare by phone, video, or app.

Teladoc gives you access to board-certified physicians for **Mental Health (at no additional cost to you)** services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at https://www.teledochealth.com/benefits/wellfleetstudent or call (800)-Teladoc (835-2362).

Hinge Health gives you access to licensed physical therapists and health coaches for personalized musculoskeletal services including **virtual physical therapy** to help alleviate pain concerns.

Whether you are at school, home, or traveling, Hinge Health can assist in providing exercise therapy wherever and whenever you need treatment at **no additional cost to you**.

Register your account today and start your exercise therapy at https://hinge.health/wellfleet.



24/7 Telehealth Counseling for Mental Health

CareConnect is an integrated behavioral health program offering students easy access to licensed mental health clinicians 24/7/365 via telephone (888) 857-5462 and website access to expert mental health and emotional wellbeing resources.

The CareConnect hotline is available at **no additional cost to you**, and you also have free access to courses, articles, and short videos that support mental health and wellbeing by visiting https://careconnect.mysupportportal.com/welcome.