

BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

DESIGNED EXCLUSIVELY FOR THE GRADUATE STUDENTS OF:

CAMBRIDGE COLLEGE

Boston, MA ("the Policyholder")

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2425MASHIP190

Group Number: ST1475SH

Effective: 09/01/2024 -08/31/2025

ADMINISTERED BY:

Wellfleet Group, LLC



Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MA SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

Plan Administration

Enrollment, Eligibility, & Waivers

Risk Strategies Education, University Health Plans PO Box 818078 Cleveland, OH 44181 <u>www.universityhealthplans.com</u> (833) 251-1734

Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m.

Claims

Eastern Time

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



PPO Network

Cigna www.mycigna.com



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



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General Information

Am I Eligible?

All full-time Graduate Students taking 6 or more credit hours are eligible for coverage under the Policy. Eligible students are required to have health insurance coverage and will be automatically enrolled in the Student Health Insurance Plan at registration and the premium will be added to the student's tuition fees unless proof of comparable coverage is provided by completing the waiver.

Dependents

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

How Do I Waive/Enroll?

To Waive:

•

If you have an insurance plan with comparable coverage, you must provide proof of coverage, go to <u>www.universityhealthplans.com.</u>

• Please Note: Waivers are required to be completed for each plan year.

The deadline to waive coverage for Annual coverage is 09/30/2024.

To Purchase coverage for dependents:

- Go to <u>www.universityhealthplans.com/cambridg</u> ecollege.
- Select Dependent Enrollment Form
- Proceed as directed to enroll and purchase the student health insurance plan for a dependent.

The deadline to enroll and purchase coverage for dependent Annual coverage is 9/30/2024.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address			
Coverage Period Coverage Start Date Coverage End Date Waiver Deadline Date			
Annual	09/01/2024	08/31/2025	09/30/2024
Fall	09/01/2024	12/31/2024	09/30/2024
Spring/Summer (New Student Onl	y) 01/01/2025	08/31/2025	TBD

Plan Costs for Graduate Students and their Dependent(s)			
	Annual	Fall	Spring/Summer (New Student Only)
Student*	\$4,473	\$1,525	\$2,998
Spouse*	\$4,473	\$1,525	\$2,998
Each Child*	\$4,473	\$1,525	\$2,998
3 or more Children*	\$4,473	\$1,525	\$2,998

*The above plan costs include an administrative service fee. The plan costs for Dependents are in addition to the plan costs for student.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

Key Plan Benefits

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER	
Policy Year Deductible Combined In-network and Out- of-Network Individual		\$500	
applied to satisfy the In-Network F		e Out-of-Network Provider Deductible will be for Covered Medical Expenses that is applied letwork Provider Deductible.	
Out-of-Pocket Maximum* Combined In-network and Out- of-Network Individual Family		7,350 14,700	
Maximum will be applied to satisf Covered Medical Expenses that is	Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum. *The combined amount will never exceed the federal maximum.		
Coinsurance	90% of the Negotiated Charge (NC)	80% of Usual & Customary (U&C) Charge	
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	90% of (U&C) Charge after Deductible for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are applicable	
Physician and Other Practitioner Office Visits including Specialists/Consultants *Check below for additional copayments if applicable	\$25 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses	
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 90% of the (NC) for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge	
Urgent Care Centers for non- life-threatening conditions	90% of the (NC) after Deductible for Covered Medical Expenses	80% of (U&C) Charge after Deductible for Covered Medical Expenses	

Schedule of Benefits

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK	
INPATIENT SERVICES			
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Subject to Semi-Private room rate unless intensive care unit is required.			
Room and Board includes intensive care.			
Pre-Certification Required			
Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Physician's Visits while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Skilled Nursing Facility Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Registered Nurse Services for private duty nursing while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	

In accordance with the federal Men requirements, day or visit limits, ar	90% of the Negotiated Charge after Deductible for Covered Medical Expenses EALTH DISORDER AND SUBSTANCE ABUSE Intal Health Parity and Addiction Equity Act and any Pre-certification requirements that a no more restrictive than those that apply to	of 2008 (MHPAEA), the cost sharing
Inpatient Mental Health	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Disorder and Substance Abuse Disorder Benefit Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Outpatient Mental Health Disorder and Substance Abuse Disorder Benefit		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Annual Mental Health Screening	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived, if applicable
	PROFESSIONAL AND OUTPATIENT SER	VICES
Surgical Expenses		
Inpatient and Outpatient		
Surgery includes: Pre-Certification Required Surgeon Services Anesthetist	90% of the Negotiated Charge after Deductible for Covered Medical	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Assistant Surgeon	Expenses	
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

services, oxygen, oxygen tent,		
and blood & plasma		
Abortion and Abortion Related Care Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived, if applicable
Bariatric Surgery & Morbid Obesity Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Human Leukocyte Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bone Marrow Transplants for the Treatment of Breast Cancer	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Home Health Care Expenses Pre-Certification required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician and Other Practitioner Office Visits including Specialists/Consultants	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	Paid the same as Physician and Other Prac Specialists/Consultants	ctitioner Office Visits including
Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)	\$0 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	

Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management in lieu of opioids)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Acupuncture Services Expense Benefit Maximum visits per Policy Year.	30	30
Allergy Testing and Treatment, including injections	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	30	30
Maximum visits per Policy Year Shots and Injections unless considered Preventive Services	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
EMERGEN	LICY SERVICES, AMBULANCE AND NON-EME	RGENCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 90% of the Negotiated Charge for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non-life- threatening conditions	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Ground Ambulance transportation: 90% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Pre-Certification Required for non-emergency air Ambulance		Air Ambulance transportation: Paid the same as In-Network Provider subject to
(fixed wing)		Usual and Customary Charge.
DIAG	NOSTIC LABORATORY, TESTING AND IMA	AGING SERVICES
Diagnostic Imaging Services Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	90% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	90% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Respiratory Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	REHABILITATION AND HABILITATION TH	IERAPIES
Cardiac Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy Maximum Visits per Policy Year for Physical Therapy and Occupational Therapy Combined with Habilitation Services Therapy The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or	60	60

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Substance Abuse Disorder;		
Autism Spectrum Disorders;		
Speech Therapy; or Home Health		
Care.		
Rehabilitation Therapy Maximum	Unlimited	Unlimited
Visits per Policy Year for Speech		
Therapy		
Combined with Habilitation		
Services Therapy		
The Maximum Visits do not apply		
to Rehabilitation Therapy for a		
Mental Health Disorder or		
Substance Use Disorder.		
Habilitation Services	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
including, Physical Therapy, and	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Occupational Therapy and	Expenses	
Speech Therapy		
Habilitation Services	60	60
Maximum Visits per Policy Year		
for Physical Therapy, and		
Occupational Therapy Combined		
with Rehabilitation Therapy		
The Maximum Visits do not apply		
to Habilitation Services for a		
Mental Health Disorder or		
Substance Abuse Disorder.		
Habilitation Services Maximum	Unlimited	Unlimited
Visits per Policy Year for Speech		
Therapy		
Combined with Rehabilitation		
Services Therapy		
The Maximum Visits do not apply		
to Habilitation Services for a		
Mental Health Disorder or		
Substance Abuse Disorder.		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials Benefit	Same as any other Covered Sickness	
for Cancer or Other Life-	,,	
Threatening Disease		
Diabetic Services and Supplies	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
(including equipment and	Deductible for Covered Medical	Deductible for Covered Medical Expenses
training)	Expenses	· · · · · · · · · · · · · · · · · · ·
Refer to the Prescription Drug		
provision for diabetic supplies		

covered under the Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-Prescription Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hearing Aids for Insured Persons who are age 21 and under Limited to 1 hearing aid per ear up to a maximum of \$2,000 for each hearing aid per-36 month period.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infertility Treatment Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Podiatry Care Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pain Management Alternatives to Opiate Products	Same as any other Covered Sickness	
Sports Accident Expense Benefit - incurred as the result of the play or practice of club sports Pre-Certification not Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	80% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year	
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived Subject to \$50,000 maximum per Policy Year	

Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived	
	Subject to \$25,000 maximum per Policy Year	
	PEDIATRIC AND ADULT DENTAL AND VISION CARE	
Pediatric Dental Care Benefit (to	See the Pediatric Dental Care Benefit description in the Certificate for further	
the end of the month in which the Insured Person turns age 19)	information.	
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses	
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:		
Emergency Dental	80% of Usual and Customary Charge for Covered Medical Expenses	
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses	
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		

Adult Vision Care (age 19 and older) Routine Eye Examination once	80% of Usual and Customary Charge afte	er Deductible for Covered Medical Expenses			
every 24 months					
Claim forms must be submitted to Us as soon as reasonably					
possible. Refer to Proof of Loss					
provision contained in the General Provisions					
MISCELLANEOUS DENTAL SERVICES					
Accidental Injury Dental	90% of the Negotiated Charge after	80% of Usual and Customary Charge after			
Treatment	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses			
Sickness Dental Expense Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Treatment for	90% of the Negotiated Charge after	80% of Usual and Customary Charge after			
Temporomandibular Joint (TMJ)	Deductible for Covered Medical	Deductible for Covered Medical Expenses			
Disorders	Expenses				
	PRESCRIPTION DRUGS				
Prescription Drugs Retail Pharmac	-				
No cost sharing applies to ACA Prev	ventive Care medications filled at a particip				
No cost sharing applies to ACA Prev Your benefit is limited to a 30 days	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su	upply only applies if the smallest package			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 days	ventive Care medications filled at a particip	upply only applies if the smallest package			
No cost sharing applies to ACA Prey Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas)	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for	upply only applies if the smallest package more information.			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100%			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas)	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for	 upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical 			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prey Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
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No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	 upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived 			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but	 ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$40 Copayment then the plan pays 	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived \$40 Copayment then the plan pays 100%			
No cost sharing applies to ACA Prev Your benefit is limited to a 30 day s size exceeds a 30 day supply. See " TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	ventive Care medications filled at a particip supply. Coverage for more than a 30 day su Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	upply only applies if the smallest package more information. \$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses			

More than a 60 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$40 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$80 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$80 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 60 day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived

More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 60 day supply filled at a Retail pharmacy	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$180 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
Specialty Prescription Drugs		
For each fill up to a 30- day supply. Out-of-Network Provider benefits	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
More than a 30 day supply but less than a 61 day supply	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 60 day supply	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$180 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
Specialty Prescription Drugs will no the Deductible (if applicable) and C Specialty Prescription Drugs when Y www.wellfleetstudent.com for the manufacturer for covered Specialty of-Pocket Maximum. Any amounts	rior Authorization May Be Required: Amou t exceed the applicable Tier's cost share per out-of-Pocket Maximum. Copayment Assista Your prescription is filled at a participating r applicable Specialty Prescription Drugs. Cop Prescription Drugs will not be applied towa	r 30 day supply and will be applied towards ance may be available to You for certain network pharmacy. Visit payment Assistance dollars paid by the drug ards the Deductible (if applicable) or Out- ption Drug after Copayment Assistance will
For each fill up to a 30- day supply.	75% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
Zero Cost Drugs		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual Charge for Covered Medical Expenses
submitted to Us as soon as reasonably possible. Refer to	Deductible Waived	Deductible Waived

Proof of Loss provision contained		
in the General Provisions.		
Orally administered anti-cancer Pi	rescription Drugs (including Specialty Drugs)	
Benefit	If the cost share for the Prescription Drug's Tier is greater than the Chemotherapy	
	Benefit or Infusion Therapy Benefit, the cost share will be calculated as follows:	
	Greater of:	
	Chemotherapy Benefit; or	
	Infusion Therapy Benefit	
Diabetic Supplies (for prescription	supplies purchased at a pharmacy)	
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill.	
	MANDATED BENEFITS	
Autism Spectrum Disorder Benefit	Same as any other Covered Sickness	
Cytologic Screening (pap smear) and Mammographic Examination	Same as any other Covered Sickness, unless considered a Preventive Service.	
Early Intervention Services	Benefits are payable at 100%	
Fitness Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.	
Hormone Replacement Therapy Services	Same as any other Covered Sickness, unless considered a Preventive Service. Subject to the limitations described in the Benefit.	
Weight Loss Program Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.	
HIV Associated Lipodystrophy Treatment	Same as any other Covered Sickness	
Early Refill of Prescription Eye Drops	Same as any other Prescription drug	
Pediatric Autoimmune Neuropsychiatric Disorders	Same as any other Covered Sickness	
Long-term Antibiotic Therapy for the Treatment of Lyme Disease	Same as any other Covered Sickness	
	Accidental Death and Dismemberment	

Principal Sum

\$10,000

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
 - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
 - o committing or attempting to commit a felony,
 - engaged in an illegal occupation, or
 - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials Benefit for Cancer or other Life-Threatening Disease. See the Other Benefits section for more information.
- Routine Harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs except as provided elsewhere in this Certificate.
- Hypnosis.
- Rolfing.
- Biofeedback.

- Outpatient vocational recreation: art, dance, poetry, music, or other similar-type therapies.
- Pregnancy that results under a surrogate parenting agreement.
- Wigs, or scalp hair prosthesis when hair loss is because of male pattern baldness, female pattern baldness or natural or premature aging.
- Personal convenience items such as missed appointments, completion of claim forms.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related:

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any
 screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered
 under the Certificate.
- Surgery for removal of excess skin or fat.

Family Planning:

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Procreative counseling;
 - Premarital examinations;
 - Genetic counseling and genetic testing;
 - Impotence, organic or otherwise;
 - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
 - Sperm storage costs;
 - Ovulation induction and monitoring;
 - Hysteroscopy;
 - Laparoscopy;
 - Laparotomy;
 - Ovulation predictor kits;
 - Reversal of tubal ligations;
 - Reversal of vasectomies;
 - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
 - Cloning; or
 - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

Hearing

 Charges for hearing exams, hearing screening and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct
 deformity resulting from disease, or trauma. This does not apply to treat gender dysphoria or gender reassignment
 surgery

Prescription Drugs

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada:Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
 - a) Request an international operator.
 - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- Date of birth

24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629

Teladoc

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at https://www.teladoc.com/wellfleetstudent or call (800)-Teladoc (835-2362).



24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.